

Digital Teller Automation

Automation of Cash Processing at Teller Counters

Give a better experience for customers while increasing Teller efficiency and branch profitability.



Accept all denominations and physical conditions

Full Focus on Customers, Not on Cash

Supported by Glory Teller Cash Recycler (TCR)/ Teller Assist Unit (TAU), the No. 1 TCR/TAU brand in the world.

5-in-1 automatic functions:

-  **COUNTING**
-  **COUNTERFEIT DETECTION**
-  **SORTING** (based on denomination)
-  **STORAGE** (as extended vault)
-  **CASH BALANCING** (reconciliation)

Making real impacts on business efficiency and customer experience (CX)

Help your staff.

99% higher Teller productivity
99.9% higher accuracy in counterfeit detection

Delight your customers.

60% faster processing time

Boost your efficiency.

80% time saving for SOD and EOD processing

- Speed up cash handover from Head Teller to Tellers
- Speed up cash handover among Tellers during operational hours
- Eliminate manual counting and reconciliation among Tellers, Head Teller, Branch Manager, and Vault
- Secure cash storage within the TCR/TAU (as an extended vault)

Implementation of Digital Teller Automation

Suitable for all banks regardless of their size, cash transaction volumes, and number of customers.

LOW

Cash Transactions

HIGH



Assisted Service
Staff Facing



Assisted Service
Customer Facing



Assisted Self-service with
Secure KYC Technology



Assisted Service
for Bulk Transactions*

*With high performance banknotes sorter from Glory, UW-F series

Selected Client List

Trusted by major corporate banks in Indonesia since 2013.



Trust The Experts

We are the TCR/TAU Experts in Indonesia & globally.

GLORY



COMPANY EXPERIENCE

100 years worldwide
(40 years in Indonesia)

30 years

TCR EXPERIENCE

35 years

10 years

70% market share
The biggest in Indonesia including Asia Pacific

Pioneer company that introduced TCR technology to Indonesian market

100,000 TCR units in 80+ countries worldwide

Nearly 2,000 TCR units in 650+ branches nationwide

PT MURNI SOLUSINDO NUSANTARA
Digital Business Transformation Center

Branch Transformation | Customer Experience | Digital Teller Automation | Self-service Solution
Cash & Cheque Processing Solution | Digital Signage | RPA | Ergonomic Solution | Maintenance Service



30+ YEARS OF EXPERIENCES



TRUSTED BY MAJOR COMPANIES ACROSS SECTORS



NATIONWIDE TECHNICAL SUPPORT WITH 100+ SERVICE POINTS AND 24/7 HELPDESK



CORE COMPETENCY IN CASH PROCESSING AND DIGITAL TRANSFORMATION SOLUTIONS



SUPPORTED BY MORE THAN 700 DEDICATED STAFF AND TECHNICIANS

JAKARTA (Head Office & Multisector Simulation Room)

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